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Subject: 2020/2021 Holiday claim processing and payment schedule	Reference: N/A	

To: all practitioners and billing staff

2020/2021 Holiday claim processing and payment schedule

- The Alberta Health office will be closed from Thursday, December 24, 2020 to Sunday, January 3, 2021 inclusive.
- H-Link will be able to accept claims from submitters during the office closure period.
- Claims received and assessed during the period of December 11 to December 17, 2020 will have an expected payment date of Tuesday, December 29, 2020.
- Payments will not be issued on Friday, January 1, 2021.
- The next expected payment date will be on Friday, January 8, 2021 and will include claims received and assessed during the period of December 18 to December 31, 2020. Regular payments will resume from this date forward.
- Reports, such as Statements of Assessment and Statements of Account, will not be produced during the office closure period.

Alternative Relationship Plans (ARP) Payment schedule – applies to physicians only

- Alberta Health online services will be able to accept Sessional ARP invoices during the office closure period.
- Payments will not be issued on Friday, January 1, 2021.

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Classification: Public

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- For ARPs that are paid weekly, the expected payment dates are as follows:

Payment Period	Expected Payment Date
December 4 to December 10, 2020	December 18, 2020
December 11 to December 17, 2020	December 29, 2020
December 18 to December 31, 2020	January 8, 2021

- For ARPs that are paid semi-monthly, the expected payment dates are as follows:

Payment Period	Expected Payment Date
December 1 to December 15, 2020	December 29, 2020
December 16 to December 31, 2020	January 8, 2021

- ARPs that are paid monthly will not be affected by the office closure period. The first expected payment date in the new year will be January 8, 2021.