

## Information for Vendors and Clients - System Requirements

### Healthquest 4.0 Electronic Medical Records (EMR) - Client/Server Model

#### Minimum Requirements for Servers

- Windows Server 2012 R2
- Quad-Core i5-series processor
- 1TB Hard drive, RAID compliant
- 19" monitor, at 1024x768 resolution
- 8GB ECC RAM
- High speed Internet account
- External drive, or some sort of backup drive
- Microsoft .NET Framework 3.5 SP1
- Unattended remote access available to Microquest Support

#### Recommended Requirements for Servers

- Windows Server 2012 R2, or better
- Quad-Core i5-series processor
- 1TB+ Hard drive, RAID hybrid or SSD
- 24" monitor, at 1920x1080 resolution
- 16GB+ ECC RAM
- High speed Internet account
- External drive, or some sort of backup drive
- Microsoft .NET Framework 3.5 SP1
- Unattended remote access available to Microquest Support

#### Minimum Requirements for Workstations

- Windows 8
- Quad-Core i3-series processor
- 500 GB Hard drive
- LCD monitor with 1280x720 resolution
- 4GB RAM
- High speed Internet account
- Microsoft .NET Framework 3.5 SP1

#### Recommended Requirements for Workstations

- Windows 8, or better
- Quad-Core i5-series processor, or better
- 256 GB SSD Hard drive
- LCD monitor with 1920x1080 resolution
- 8GB RAM
- High speed Internet account
- Microsoft .NET Framework 3.5 SP1
- Windows-compliant label printer (Dymo recommended)

## Information for Vendors and Clients - System Requirements

### Healthquest 4.0 Electronic Medical Records (EMR) - Hosted/Virtual Model

#### Minimum Requirements for Servers

- Windows Server 2012 R2
- Quad-Core i7-series processor
- 1TB Hard drive, RAID compliant
- 19" monitor, at 1024x768 resolution
- 16GB ECC RAM
- High speed Internet account
- External drive, or some sort of backup drive
- Microsoft .NET Framework 3.5 SP1
- Unattended remote access available to Microquest Support
- Remote Desktop access (Terminal Server) and licenses for users

#### Recommended Requirements for Servers

- Windows Server 2012 R2, or better
- Quad-Core i7-series processor, or better
- 1TB+ Hard drive, RAID hybrid or SSD
- 24" monitor, at 1920x1080 resolution
- 32GB+ ECC RAM
- High speed Internet account
- External drive, or some sort of backup drive
- Microsoft .NET Framework 3.5 SP1
- Unattended remote access available to Microquest Support
- Remote Desktop access (Terminal Server) and licenses for users

#### Minimum Requirements for Workstations

- Windows 8 thin client supporting Microsoft Remote Desktop

#### EMR - Additional Requirements

- Scanning: scanner supporting PDF or TIFF files, with the ability to save documents to a Windows network share
- Incoming faxes: fax machine, or multifunction printer with fax capability, with the ability save incoming faxes in PDF or TIFF format to a Windows network share
- Outgoing faxes: fax machine, or multifunction printer with fax capability, that has a Windows printer driver for faxing documents electronically
- Printing: Windows-compliant laser printer (high speed/capacity recommended)

## Information for Vendors and Clients - System Requirements

### Healthquest 4.0 Practice Management (PM)

#### Minimum Requirements for Servers

- Windows Server 2012 R2
- Quad-Core i5-series processor
- 500GB Hard drive, RAID compliant
- 19" monitor, at 1024x768 resolution
- 8GB RAM
- High speed Internet account
- External drive, or some sort of backup drive
- Microsoft .NET Framework 3.5 SP1
- Unattended remote access available to Microquest Support

#### Recommended Requirements for Servers

- Windows Server 2012 R2, or better
- Quad-Core i7-series processor or better
- 500GB+ Hard drive, RAID hybrid or SSD
- 24" monitor, at 1920x1080 resolution
- 8GB+ ECC RAM
- High speed Internet account
- External drive, or some sort of backup drive
- Microsoft .NET Framework 3.5 SP1
- Unattended remote access available to Microquest Support

#### Minimum Requirements for Workstations

- Windows 8
- Quad-Core i3-series processor
- 250 GB Hard drive
- LCD monitor with 1280x720 resolution
- 4GB RAM
- High speed Internet account
- Microsoft .NET Framework 3.5 SP1

#### Recommended Requirements for Workstations

- Windows 8, or better
- Quad-Core i5-series processor, or better
- 500 GB Hard drive
- LCD monitor with 1920x1080 resolution
- 8GB RAM
- High speed Internet account
- Microsoft .NET Framework 3.5 SP1
- Windows-compliant label printer (Dymo recommended)

## Information for Vendors and Clients - System Requirements

### Healthquest 4.0 Billing

#### Minimum Requirements for Workstations

- Windows 8
- Quad-Core i3-series processor
- 250 GB Hard drive
- LCD monitor with 1280x720 resolution
- 4GB RAM
- High speed Internet account
- Microsoft .NET Framework 3.5 SP1

#### Recommended Requirements for Workstations

- Windows 8, or better
- Quad-Core i5-series processor
- 500 GB Hard drive
- LCD monitor with 1920x1080 resolution
- 8GB RAM
- High speed Internet account
- Microsoft .NET Framework 3.5 SP1

## Information for Vendors and Clients - System Requirements

### Healthquest Cloud

#### Minimum Requirements for Workstations and Laptops

- Microsoft Windows 8.1 or MacOS 10.9 Mavericks
- Thin Client Host: Windows Server 2012 R2
- Dual-Core i3 or equivalent processor
- Monitor with at least 1280x720 resolution
- 4 GB RAM
- Microsoft Internet Explorer 11 (except MacOS)
- Microsoft Remote Desktop Protocol 8.1
- Reliable, business-level high speed internet – at least 50 Mbps down, 250 Kbps up per workstation

#### Recommended Requirements for Workstations

- Microsoft Windows 10 64-bit, latest release
- Thin Client Host: Windows Server 2016, or better
- Quad-Core i5 or equivalent processor
- Solid State (SSD) Hard drive
- Monitor with 1920x1080 resolution
- 8 GB RAM
- Microsoft Internet Explorer 11 (except MacOS)
- Microsoft Remote Desktop Protocol 10+
- Reliable, wired, business-level high speed internet – at least 100 Mbps down, 500 Kbps up per workstation

#### Recommended Requirements for Laptops

- Microsoft Windows 10 64-bit or MacOS 10.15 Catalina
- Dual-Core i5 or equivalent processor
- Solid State (SSD) Hard drive
- Monitor with 1920x1080 resolution
- 8 GB RAM
- Microsoft Internet Explorer 11 (except MacOS)
- Microsoft Remote Desktop Protocol 10+
- Dedicated computer mouse
- Reliable, wired, business-level high speed internet – at least 100 Mbps down, 500 Kbps up per workstation

### Healthquest Cloud - Additional Notes

Operating systems released prior to Windows 8 (desktops, laptops) and Windows Server 2012 (thin clients), such as Windows 7/Vista/XP and Windows Server 2003/2008, are not supported by Healthquest Cloud.